

IMPORTANT SHIPPING INFORMATION

Dear Valued Customer,

Thank you for choosing **AJ Courier & Logistics Service Ltd.** as your trusted logistics partner. We are committed to delivering your consignments safely and efficiently, and we look forward to supporting your shipping needs.

Before we proceed, we kindly ask that you review our **Terms of Service** carefully. These terms are designed to ensure a clear understanding of the services we offer, as well as the responsibilities of all parties involved. Below is a brief overview:

◇ Shipping and Documentation

For shipments consolidated in one container (FCL) with multiple consignees, AJ Courier & Logistics bears **no liability** for loss or issues arising from incorrect or delayed documentation. Shippers and consignees must ensure all paperwork is complete, accurate, and submitted on time, in compliance with export/import regulations.

◇ Payment and Invoicing

An **estimated cost** will be provided before shipment; however, the **final cost** will be calculated after service completion. Invoices are due upon issuance, and prices are subject to change.

◇ Customs, Quarantine, and Food Imports

If your cargo includes food or quarantine items, **additional government fees** may apply. Imported food must be **shelf-stable and retail-ready**, with at least **12 months' shelf-life** from the drop-off date for sea cargo.

◇ Delivery and Pickup

Deliveries will be made to your **nominated address only**, unless prior written approval for warehouse pickup has been granted.

◇ Liability

If a shipment is **lost while in our care in Australia**, the **maximum compensation** is **AUD \$100 per consignment**.

◇ **Shared Cargo Policy**

All sea cargo is shipped as **shared cargo** unless a specific request for exclusive shipping is made and approved in writing.

◇ **Storage, Abandonment, and Disposal**

Storage fees begin **3 days after notification** that your cargo is ready for collection. After **14 days**, uncollected cargo will be considered **abandoned** and may be sold or destroyed if outstanding balances remain unpaid.

◇ **Additional Charges**

Packaging, handling, quarantine inspections, and government-imposed charges are billed separately and are the responsibility of the consignee.

Disclaimer:

While we take every precaution to ensure the safety of your consignment, AJ Courier & Logistics Service Ltd. is not liable for damages, losses, or delays caused by Customs, Quarantine, shipping lines, or other third parties involved in international logistics. We do not have control over sealines and their shipping duration, shipping delays, whether minor or major.

For inquiries or clarification, feel free to reach us via email at ajcourier2023@gmail.com or WhatsApp at **+234 813 759 8694**.

To proceed, please complete and sign the attached acknowledgment of terms and consignment details.

I the consignee has read and agreed to these terms and conditions of carriage and fees as sent out to me. The details of the shipment below are true & accurate to the best of my knowledge.

Full Name on Consignment:

Signature..... Date.....

We thank you once again for choosing AJ Courier & Logistics Service Ltd. We look forward to serving you with integrity and professionalism.

Warm regards,

Customer Service Team

AJ Courier & Logistics Service Ltd.

✉ ajcourier2023@gmail.com

☎ +234 813 759 8694